

Incident Report 2014-07-06

Subject: ISP Server Power Failure

Date: 2014-07-07

What Happened?

Power trips occurring on the server cabinets PDU at ISP level. This effected the entire Higate infrastructure and warning systems which disrupted client connectivity to the Higate platform. IS are busy investigating the issue and additional measures have been taken.

What was effected?

All client connectivity to the Higate and Higate Web platform.

Preventative measures:

Additional checks have been implemented.