

TOC	Network	Error	Error Code	General Description	Resolution Steps
OBS	CellC	Double Opt In : Billing Error	223	Network Billing Error	Notify ticketman with the account details, MSISDN and date/time stamp.
OBS	CellC	Double Opt In : Generic	6	Generic Error	Cannot be externally resolved, log ticket with ticketman and include account info and XML example
OBS	CellC	Double Opt In : Incorrect Charge Code	215	Internal Network Error	Notify ticketman with the account details, MSISDN and date/time stamp.
OBS	CellC	Double Opt In : Incorrect Charge Interval	214	Caused by the either exceeding the charge interval or incorrect billing frequency	Check that the submission XML matches the billing frequency in the Product Portal.
OBS	CellC	Double Opt In : Invalid Content Description	217	content description on title and product do not match Orbs request	Check that the subscriber is subscribed to the service, changing the name in the portal can cause this problem.
OBS	CellC	Double Opt In : Invalid Service Name	218	content description on title and product do not match OBS request	Check Product Portal Entries for matching details, if details match and error continues, log ticket with ticketman
OBS	CellC	Double Opt In : No Service ID Specified	224	Internal Network Error	Notify ticketman with the account details, MSISDN and date/time stamp.
OBS	CellC	Double Opt In : Rejected By Filter : Prohibited Word	212	Prohibited word used.	Check and confirm correct keyword.
OBS	CellC	Double Opt In : Service In Clearing Period	220	Opt-in or opt-out done within a 24 hour period.	Wait 24 hours before re-attempting to opt-in or out.
OBS	CellC	Double opt In : Subscriber Churned	227	Subscriber MSISDN number has been churned	Remove subscriber from further billing
OBS	CellC	Double Opt In : Subscriber is already subscribed	201	FIRST parameter was used in the start date after the subscriber was added	Remove the FIRST parameter from the started date (XML)
OBS	CellC	Double Opt In : Subscriber is inactive	228	Subscriber is not opted-in	Check XML and product portal that entries match, check that FIRST parameter was used and Subscriber accepted charge.
OBS	CellC	Double Opt In : Subscriber is inactive	-1073734624	Subscriber is not opted-in	Check XML and product portal that entries match, check that FIRST parameter was used and Subscriber accepted charge.
OBS	CellC	Double Opt In : Subscriber is not subscribed	221	Subscriber is not opted-in	Check XML and product portal that entries match, check that FIRST parameter was used and Subscriber accepted charge.
OBS	CellC	Double Opt In : Subscription Pending	204	Subscriber has not yet accepted the DOI Authorisation from the operator yet.	Wait until subscriber accepts the DOI message or message goes into permanent failure state.
OBS	CellC	Double Opt In : Token is Suspended by subscriber	226	Subscriber has requested removal of the subscription service	Remove subscriber from further billing
OBS	CellC	Double Opt In : Token maximum billing amount for service interval reached	213	Billing attempt has already been submitted within the specified billing frequency	Attempt billing only during the specified billing interval (daily, weekly & etc.)
OBS	CellC	Double Opt In : Token was declined by subscriber	225	Subscriber rejected DOI authorisation	Remove subscriber from further billing unless subscriber re-enters opt-in by themselves.
OBS	CellC	Generic Error - operator specific	-2147483370	Generic catch all error	Cannot be externally resolved, log ticket with ticketman and include account info and XML example
OBS	CellC	Generic Error - operator specific	-1073734622	Generic catch all error	Cannot be externally resolved, log ticket with ticketman and include account info and XML example
OBS	CellC	Generic Error - operator specific	2147483370	Generic catch all error	Cannot be externally resolved, log ticket with ticketman and include account info and XML example
OBS	CellC	Insufficient Funds	-1073734623	Subscriber has insufficient funds available for billing	Retry later
OBS	CellC	Insufficient Funds	202	Subscriber has insufficient funds available for billing	Retry later
SMS	CellC	Invalid Source Address	10	Source Address may not be correctly configured	Refer to routing configuration to confirm source addresses.
OBS	CellC	MSISDN Barred	264	MSISDN has been Barred	Remove subscriber from further billing
OBS	CellC	MSISDN Blacklisted	203	MSISDN has been blacklisted	Remove subscriber from further billing
OBS	CellC	MSISDN Invalid	216	MSISDN is invalid	Check normalization for SA prefix 27.
OBS	CellC	MSISDN Suspended	265	MSISDN has been suspended	Remove subscriber from further billing
VSR	CellC	No Stock Available	9017	No Voucher stock available	Contact account manager
OBS	CellC	Permanent Charge Error	206	Billing error has occurred	Notify ticketman with the account details, MSISDN and date/time stamp.
USS	CellC	Received	0	Successful	No action needed
VSR	CellC	Received	0	Successful	No action needed
SMS	CellC	Received	0	Successful	No action needed
OBS	CellC	Renotify : Maximum allowed exceeded	210	Maximum allowed re-notifications exceeded	Re-try after 24 hours.
OBS	CellC	Renotify : Rejected	211	Renotify Rejected	Subscription does not exist or is not in pending state.
OBS	CellC	Renotify : Rejected	209	Renotify Success	No further action needed
SMS	CellC	SMPP Submit Error	1024	Operator specific error - operator has not provided correct response or connectivity was lost	Retry Transaction after a couple of minutes, if fault persists, report to ticketman with login detail, MSISDN and date/time.
OBS	CellC	Subscribed	271	User is subscribed	No further action needed
OBS	CellC	Subscriber invalid	230	Subscriber is not opted-in	Check XML and product portal that entries match, check that FIRST parameter was used and Subscriber accepted charge.
OBS	CellC	Subscriber invalid	-1073734621	Subscriber is not opted-in	Check XML and product portal that entries match, check that FIRST parameter was used and Subscriber accepted charge.
EMS	CellC	Subscriber is absent	27	Subscriber devise not active	Retry later
EMS	CellC	Subscriber is unknown	1	Subscriber is unknown on the HLR database	Remove subscriber number
OBS	CellC	Success	0	Success	No further action needed
OBS	CellC	Success	260	Success	No further action needed
EMS	CellC	Teleservice Not Provisioned	11	EMS based error, devise may not be configured for SMS	Remove subscriber
SMS	CellC	Undeliverable	1	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	CellC	Undeliverable	5	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	CellC	Undeliverable	11	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	CellC	Undeliverable	13	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	CellC	Undeliverable	36	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
OBS	CellC	Undeliverable	208	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	CellC	Undeliverable	54	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	CellC	Undeliverable	151	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	CellC	Undeliverable	152	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
OBS	CellC	Undeliverable	258	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	CellC	Undeliverable	162	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	CellC	Undeliverable	65535	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
VSR	CellC	Unknown or Disabled Voucher	9013	Voucher request is unknown or disabled	Notify ticketman with the account details, MSISDN and date/time stamp.
VSR	CellC	Unable to Authenticate	1	System was unable to authenticate the request	Check account and routing details match in submission.
VSR	CellC	Invalid Account	9010	Invalid Account details specified in submission	Check account and routing details match in submission.
VSR	CellC	Insufficient Credit	9016	Insufficient credits available	Notify Account Manager / Accounts
EMS	MTN	Call Barred (Check RICA status)	13	SIM may not have completed RICA registration	Try again later, if fault persists, remove subscriber
OBS	MTN	Double Opt In : Back Billing Amount Not Authorised	-1073715803	Backbilling amount is not authorised.	Notify ticketman with the account details, MSISDN and date/time stamp. The XML may be necessary.
OBS	MTN	Double Opt In : Invalid Content Description	-1073721817	content description on title and product do not match Obs request	Check that the subscriber is subscribed to the service, changing the name in the portal can cause this problem.
OBS	MTN	Double Opt In : No Approval Received from the Subscriber	-1073715813	Subscriber has not yet accepted the DOI Authorisation from the operator yet.	Wait until subscriber accepts the DOI message or message goes into permanent failure state.
OBS	MTN	Double Opt In : Token in Pending State	-1073715820	Subscriber has not yet accepted the DOI Authorisation from the operator yet.	Wait until subscriber accepts the DOI message or message goes into permanent failure state.
OBS	MTN	Double Opt In : Token is Expired/Invalid	-1073715816	Token has expired (Once off billing) or is invalid	Check that the subscriber is correctly subscribed and that the product portal entry matches.
OBS	MTN	Double Opt In : Token is invalid because Subscriber Disconnected	-1073715812	Subscriber has been disconnected from the MTN network (Change on contract)	Remove subscriber from further billing attempts. Unless subscriber re-enter service.
OBS	MTN	Double Opt In : Token is Suspended by subscriber	-1073715819	Subscriber has requested removal of the subscription service	Remove subscriber from further billing unless subscriber re-enters opt-in by themselves.
OBS	MTN	Double Opt In : Token is Suspended by WASP	-1073715817	Subscriber has requested removal of the subscription with the operator.	Remove subscriber from further billing unless subscriber re-enters opt-in by themselves.
OBS	MTN	Double Opt In : Token maximum billing amount for service interval reached	-1073715811	Billing attempt has already been submitted within the specified billing frequency	Attempt billing only during the specified billing interval (daily, weekly & etc.)
OBS	MTN	Double Opt In : Token not found	-1073715822	Subscriber token not found	Check that the subscriber is correctly subscribed and that the product portal entry matches.
OBS	MTN	Double Opt In : Token was declined by subscriber	-1073715814	Subscriber rejected DOI authorisation	Remove subscriber from further billing unless subscriber re-enters opt-in by themselves.
SMS	MTN	Expired	13	Transaction has expired	Retry Transaction
SMS	MTN	Expired	27	Transaction has expired	Retry Transaction
SMS	MTN	Expired	407	Transaction has expired	Retry Transaction
OBS	MTN	Generic Error - operator specific	-1073717823	Operator specific error	Notify ticketman with the account details, MSISDN and date/time stamp. The XML may be necessary.
OBS	MTN	Generic Error - operator specific	-1073717812	Generic operator error	Notify ticketman with the account details, MSISDN and date/time stamp. The XML may be necessary.
SMS	MTN	Generic Error - operator specific	3	Generic Operator Error	Notify ticketman with the account details, MSISDN and date/time stamp. The XML may be necessary.
VSR	MTN	Insufficient Credit	9000	Insufficient credits available	Notify Account Manager / Accounts
OBS	MTN	Insufficient Funds	-1073721121	Subscriber has insufficient funds available for billing	Retry later when subscriber could have airtime.

SMS	MTN	Invalid Destination Address	11	MSISDN may not be formatted correctly	Check that number is correctly formatted and normalised (South African 27 Prefix)
EMS	MTN	Invalid Source Address	10	MSISDN may not be formatted correctly	Check that number is correctly formatted and normalised (South African 27 Prefix)
SMS	MTN	Invalid Source Address	10	MSISDN may not be formatted correctly	Check that number is correctly formatted and normalised (South African 27 Prefix)
LBS	MTN	LBS : Generic Error	67584	Internal system error on Network level	Notify ticketman with account/login details, MSISDN and date/time stamp.
OBS	MTN	MSISDN Barred	264	MSISDN is barred from billing	Remove subscriber from further billing
OBS	MTN	MSISDN Suspended	265	MSISDN has been suspended	Remove subscriber from further billing
OBS	MTN	MSISDN Suspended	266	MSISDN has been suspended	Remove subscriber from further billing
VSR	MTN	No Stock Available	9017	No Voucher stock available	Notify Account Manager / Accounts
OBS	MTN	Not Approved	258	Subscriber has not yet accepted the DOI Authorisation from the operator yet.	Wait until subscriber accepts the DOI message or message goes into permanent failure state.
OBS	MTN	Offline Rollback Required	-2147483372	Internal system error on Network level	Notify ticketman with the account details, MSISDN and date/time stamp.
LBS	MTN	Received	0	Successful	No action needed
OBS	MTN	Received	0	Successful	No action needed
SMS	MTN	Received	0	Successful	No action needed
SMS	MTN	Received	5	Success/ Transaction receipted	No further action needed
SMS	MTN	Received	31	Success/ Transaction receipted	No further action needed
SMS	MTN	Received	34	Success/ Transaction receipted	No further action needed
SMS	MTN	Received	40	Success/ Transaction receipted	No further action needed
SMS	MTN	Received	41	Success/ Transaction receipted	No further action needed
SMS	MTN	Received	61	Success/ Transaction receipted	No further action needed
SMS	MTN	Received	62	Success/ Transaction receipted	No further action needed
SMS	MTN	Received	83	Success/ Transaction receipted	No further action needed
SMS	MTN	Received	408	Success/ Transaction receipted	No further action needed
SMS	MTN	Received	409	Success/ Transaction receipted	No further action needed
SMS	MTN	Received	499	Success/ Transaction receipted	No further action needed
SMS	MTN	SMPP Submit Error	8	Operator specific error - operator has not provided correct response or connectivity was lost	Retry Transaction after a couple of minutes, if fault persists, report to ticketman with login detail, MSISDN and date/time.
SMS	MTN	SMPP Submit Error	69	Operator specific error - operator has not provided correct response or connectivity was lost	Retry Transaction after a couple of minutes, if fault persists, report to ticketman with login detail, MSISDN and date/time.
SMS	MTN	SMPP Submit Error	1024	Operator specific error - operator has not provided correct response or connectivity was lost	Retry Transaction after a couple of minutes, if fault persists, report to ticketman with login detail, MSISDN and date/time.
OBS	MTN	Subscribed	271	User is subscribed	If this is occurring after opt-in, check if the FIRST parameter is still been used, remove if yes.
OBS	MTN	Subscriber invalid	404	Subscriber is not opted-in	Check XML and product portal that entries match, check that FIRST parameter was used and Subscriber accepted charge.
EMS	MTN	Subscriber is absent	27	Subscriber currently not on the detected on the network HLR	Retry later, Devise may be off or out of radio range.
OBS	MTN	Subscriber is suspended	-1073717814	Subscriber is suspended from billing	Remove subscriber from further billing
OBS	MTN	Subscriber is unknown	-1073720958	Subscriber is unknown or not opted-in	Check that subscriber is correctly opted in, check MSISDN normalisation.
EMS	MTN	Subscriber is unknown	1	Subscriber is unknown on the HLR database	Remove subscriber number
OBS	MTN	Subscription Product not Defined	406	Caused by either the category field not matching the product portal or entry has not been added	Check Product Portal Entries for matching details and/or create portal entry if missing.
VSR	MTN	Success	0	Success	No further action needed
OBS	MTN	Success	260	Success	No further action needed
SMS	MTN	Undeliverable	1	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	MTN	Undeliverable	9	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	MTN	Undeliverable	36	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
EMS	MTN	Undeliverable	42	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	MTN	Undeliverable	42	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	MTN	Undeliverable	301	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	MTN	Undeliverable	313	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	MTN	Undeliverable	327	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	MTN	Undeliverable	404	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	MTN	Undeliverable	410	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	MTN	Undeliverable	427	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	MTN	Undeliverable	434	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	MTN	Undeliverable	901	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	MTN	Undeliverable	65535	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	MTN	Undeliverable	12	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	MTN	Expired	243	Transaction has expired	Retry Transaction
SMS	MTN	SMPP Submit Error	1026	Operator specific error - operator has not provided correct response or connectivity was lost	Retry Transaction after a couple of minutes, if fault persists, report to ticketman with login detail, MSISDN and date/time.
VSR	MTN	Invalid Account	9010	Invalid Account details specified in submission	Check account and routing details match in submission.
VSR	MTN	Invalid Vtype	9013	Vtype Invalid	Check submission parameters for Vtype field.
VSR	MTN	Unauthorized	9015	Unauthorised access	Check account and routing details match in submission.
VSR	MTN	Insufficient Credit	9016	Insufficient credits available	Notify Account Manager / Accounts
OBS	Telkom Mobile	Double Opt In : Invalid Product	6	May be caused by Product Portal entry not matching the "category" field in the XML to Higate.	Check Product Portal Entries for matching details, if details match and error continues, log ticket with ticketman
OBS	Telkom Mobile	Double Opt In : Subscriber is not subscribed	-2147483370	Subscriber is not opted-in	Check XML and product portal that entries match, check that FIRST parameter was used and Subscriber accepted charge.
SMS	Telkom Mobile	Invalid Source Address	10	MSISDN may not be formatted correctly	Check that number is correctly formatted and normalised (South African 27 Prefix)
OBS	Telkom Mobile	MSISDN Suspended	265	MSISDN has been suspended	Remove subscriber from further billing
OBS	Telkom Mobile	Not Approved	258	Subscriber has not yet accepted the DOI Authorisation from the operator yet.	Wait until subscriber accepts the DOI message or message goes into permanent failure state.
OBS	Telkom Mobile	Receipted	0	Success/ Transaction receipted	No further action needed
VSR	Telkom Mobile	Receipted	0	Success/ Transaction receipted	No further action needed
SMS	Telkom Mobile	Receipted	0	Success/ Transaction receipted	No further action needed
SMS	Telkom Mobile	SMPP Submit Error	1034	Operator specific error - operator has not provided correct response or connectivity was lost	Retry Transaction after a couple of minutes, if fault persists, report to ticketman with login detail, MSISDN and date/time.
SMS	Telkom Mobile	SMPP Submit Error	1038	Operator specific error - operator has not provided correct response or connectivity was lost	Retry Transaction after a couple of minutes, if fault persists, report to ticketman with login detail, MSISDN and date/time.
SMS	Telkom Mobile	SMPP Submit Error	1041	Operator specific error - operator has not provided correct response or connectivity was lost	Retry Transaction after a couple of minutes, if fault persists, report to ticketman with login detail, MSISDN and date/time.
SMS	Telkom Mobile	SMPP Submit Error	1042	Operator specific error - operator has not provided correct response or connectivity was lost	Retry Transaction after a couple of minutes, if fault persists, report to ticketman with login detail, MSISDN and date/time.
SMS	Telkom Mobile	SMPP Submit Error	1052	Operator specific error - operator has not provided correct response or connectivity was lost	Retry Transaction after a couple of minutes, if fault persists, report to ticketman with login detail, MSISDN and date/time.
EMS	Telkom Mobile	Subscriber is absent	27	Subscriber currently not on the detected on the network HLR	Retry later, Devise may be off or out of radio range.
EMS	Telkom Mobile	Subscriber is unknown	1	Subscriber is unknown on the HLR database	Remove subscriber number
OBS	Telkom Mobile	Success	271	Success	No further action needed
OBS	Telkom Mobile	Success	260	Success	No further action needed
OBS	Telkom Mobile	Undeliverable	1	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	Telkom Mobile	Undeliverable	1	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	Telkom Mobile	Undeliverable	5	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	Telkom Mobile	Undeliverable	9	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	Telkom Mobile	Undeliverable	36	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	Telkom Mobile	Undeliverable	254	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	Telkom Mobile	Undeliverable	255	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	Telkom Mobile	Undeliverable	65535	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	Telkom Mobile	SMPP Submit Error	8	Operator specific error - operator has not provided correct response or connectivity was lost	Retry Transaction after a couple of minutes, if fault persists, report to ticketman with login detail, MSISDN and date/time.

SMS	Telkom Mobile	Undeliverable	54	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	Telkom Mobile	Undeliverable	162	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	Telkom Mobile	Undeliverable	207	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	Telkom Mobile	Undeliverable	208	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	Telkom Mobile	Undeliverable	217	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	Telkom Mobile	Undeliverable	404	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	Telkom Mobile	Undeliverable	512	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	Telkom Mobile	Rejected	999	Message has been rejected by the operator	Retry later, if problem persists, notify ticketman with account details.
SMS	Telkom Mobile	SMPP Submit Error	1024	Operator specific error - operator has not provided correct response or connectivity was lost	Retry Transaction after a couple of minutes, if fault persists, report to ticketman with login detail, MSISDN and date/time.
EMS	Vodacom	Call Barred (Check RICA status)	13	SIM may not have completed RICA registration	Try again later, if fault persists, remove subscriber
OBS	Vodacom	Cancelled	262	Subscriber has cancelled the subscription with the operator	Remove subscriber from further billing unless subscriber re-enters opt-in by themselves.
OBS	Vodacom	Double Opt In : Declined	-2147483381	Subscriber rejected DOI authorisation	Remove subscriber from further billing unless subscriber re-enters opt-in by themselves.
OBS	Vodacom	Double Opt In : Generic	-2147483377	Internal system error on Network level	Remove subscriber from further billing unless subscriber re-enters opt-in by themselves.
OBS	Vodacom	Double Opt In : Generic	-2147483379	Internal system error on Network level	Remove subscriber from further billing unless subscriber re-enters opt-in by themselves.
OBS	Vodacom	Double Opt In : Invalid Product	-2147483343	May be caused by Product Portal entry not matching the "category" field in the XML to Higate.	Check Product Portal Entries for matching details, if details match and error continues, log ticket with ticketman
OBS	Vodacom	Double Opt In : Invalid Product	-2147483344	May be caused by Product Portal entry not matching the "category" field in the XML to Higate.	Check Product Portal Entries for matching details, if details match and error continues, log ticket with ticketman
OBS	Vodacom	Double Opt In : Invalid Service Name	-1073741024	content description on title and product do not match OBS request	Check Product Portal Entries for matching details, if details match and error continues, log ticket with ticketman
OBS	Vodacom	Double Opt In : No Approval Received from the Subscriber	-1073741822	Subscriber has not yet accepted the DOI Authorisation from the operator yet.	Wait until subscriber accepts the DOI message or message goes into permanent failure state.
OBS	Vodacom	Double Opt In : Subscriber is not subscribed	-1073737824	Subscriber is not opted-in	Check XML and product portal that entries match, check that FIRST parameter was used and Subscriber accepted charge.
OBS	Vodacom	Double Opt In : Token is Expired/Invalid	-1073741823	Token has expired (Once off billing) or is invalid	Check that the subscriber is correctly subscribed and that the product portal entry matches.
VSR	Vodacom	Duplicate RefNo	9001	Duplicate reference number has been used	Change reference number and try again.
EMS	Vodacom	Facility Not Supported	21	Record may not be configured for SMS.	Remove subscriber
OBS	Vodacom	Insufficient Funds	-1073741224	Subscriber has insufficient funds available for billing	Retry later
LBS	Vodacom	LBS : Auth request failed	65543	Authorisation Request to the subscriber has failed/rejected	Subscriber should not be added to the LBS Auth listing, if Auth was rejected in error, notify ticketman.
LBS	Vodacom	LBS : Blacklisted Service	65545	Subscriber is listed as blacklisted	Do not attempt LBS requests to the subscriber.
LBS	Vodacom	LBS : Generic Error	65544	Internal system error on Network level	Notify ticketman with account/login details, MSISDN and date/time stamp.
LBS	Vodacom	LBS: Invalid Auth Reply	65542	Invalid reply received from the authorisation message	Check that the subscriber replied correctly to the authorisation message.
LBS	Vodacom	LBS: Invalid Auth Reply	65546	Invalid reply received from the authorisation message	Check that the subscriber replied correctly to the authorisation message.
VSR	Vodacom	Linked Voucher Account Is Not Defined	9010	Voucher account is not linked	Notify ticketman with account/login details, MSISDN and date/time stamp.
OBS	Vodacom	MSISDN Suspended	265	MSISDN has been suspended	Remove subscriber from further billing
VSR	Vodacom	No Stock Available	9017	No Voucher stock available	Notify Account Manager / Accounts
OBS	Vodacom	Offline Rollback Required	-2147483372	Operator specific error	Retry transaction and notify ticketman if the problem persists.
OBS	Vodacom	Offline Rollback Required	-1073741725	Operator specific error	Retry transaction and notify ticketman if the problem persists.
LBS	Vodacom	Receipted	0	Success/ Transaction receipted	No further action needed
OBS	Vodacom	Receipted	0	Success/ Transaction receipted	No further action needed
SMS	Vodacom	Receipted	0	Success/ Transaction receipted	No further action needed
SMS	Vodacom	SMPP Submit Error	8	Operator specific error - operator has not provided correct response or connectivity was lost	Retry Transaction after a couple of minutes, if fault persists, report to ticketman with login detail, MSISDN and date/time.
SMS	Vodacom	SMPP Submit Error	69	Operator specific error - operator has not provided correct response or connectivity was lost	Retry Transaction after a couple of minutes, if fault persists, report to ticketman with login detail, MSISDN and date/time.
SMS	Vodacom	SMPP Submit Error	255	Operator specific error - operator has not provided correct response or connectivity was lost	Retry Transaction after a couple of minutes, if fault persists, report to ticketman with login detail, MSISDN and date/time.
SMS	Vodacom	SMPP Submit Error	1024	Operator specific error - operator has not provided correct response or connectivity was lost	Retry Transaction after a couple of minutes, if fault persists, report to ticketman with login detail, MSISDN and date/time.
OBS	Vodacom	Subscriber invalid	-1073741724	Subscriber is not opted-in	Check XML and product portal that entries match, check that FIRST parameter was used and Subscriber accepted charge.
OBS	Vodacom	Subscriber invalid	-1073738424	Subscriber is not opted-in	Check XML and product portal that entries match, check that FIRST parameter was used and Subscriber accepted charge.
EMS	Vodacom	Subscriber is absent	27	Subscriber currently not on the detected on the network HLR	Retry later, Devise may be off or out of radio range.
OBS	Vodacom	Subscriber is blocked for billing	-1073737724	Subscriber has been blocked from billing attempts	Remove subscriber from further billing
OBS	Vodacom	Subscriber is locked	-1073741124	Subscriber has been blocked from billing attempts	Remove subscriber from further billing
EMS	Vodacom	Subscriber is unknown	1	Subscriber is unknown on the HLR database	Remove subscriber number
OBS	Vodacom	Subscription Product not Defined	-2147483646	Caused by either the category field not matching the product portal or entry has not been added	Check Product Portal Entries for matching details and/or create portal entry if missing.
VSR	Vodacom	Success	0	Success	No further action needed
OBS	Vodacom	Success	257	Success	No further action needed
OBS	Vodacom	Success	260	Success	No further action needed
OBS	Vodacom	Success	271	Success	No further action needed
OBS	Vodacom	System Error	-2147483370	Internal system error on Network level	Notify ticketman with account/login details, MSISDN and date/time stamp.
LBS	Vodacom	System Error - operator specific	7	Internal system error on Network level	Notify ticketman with account/login details, MSISDN and date/time stamp.
SMS	Vodacom	Undeliverable	1	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	Vodacom	Undeliverable	5	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	Vodacom	Undeliverable	9	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	Vodacom	Undeliverable	11	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	Vodacom	Undeliverable	13	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	Vodacom	Undeliverable	21	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	Vodacom	Undeliverable	36	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	Vodacom	Undeliverable	162	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	Vodacom	Undeliverable	901	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	Vodacom	Undeliverable	65535	Message is undeliverable (network related)	Retry later, if problem persists, notify ticketman with account details.
SMS	Vodacom	Rejected	902	Message has been rejected by the operator	Retry later, if problem persists, notify ticketman with account details.
SMS	Vodacom	SMPP Submit Error	1026	Operator specific error - operator has not provided correct response or connectivity was lost	Retry Transaction after a couple of minutes, if fault persists, report to ticketman with login detail, MSISDN and date/time.
OBS	Vodacom	Double Opt In : Retry Count Exceeded	-2147483373	Submission retry count has been exceeded	Refer to business rules and re-attempt billing in the next billing interval.
VSR	Vodacom	Unable to Authenticate	1	System was unable to authenticate the request	Check account and routing details match in submission.
VSR	Vodacom	Bad Parameter	9006	Bad parameter in submission	Check submission parameters.
VSR	Vodacom	Invalid Vtype	9013	Vtype Invalid	Check submission parameters for Vtype field.
VSR	Vodacom	Insufficient Credit	9016	Insufficient credits available	Notify Account Manager / Accounts